

mcp audit newsletter

JANUARY, 2008

08-02

TO: ALL FEE-FOR-SERVICE PHYSICIANS

RE: CLAIMS MONITORING SYSTEM UPDATE

The Claims Monitoring System (CMS) started operation on November 16, 2006 and has completed one full year of operation. To date, over 89% of all records requested through CMS were appropriately billed.

The first year of the CMS was a Pilot phase to provide for a gradual introduction of the program and allow for better assessment of the results. We are now ready to move to a second "Phase-in Stage" beginning in January 2008 for a one year period, after which we will assess the results once again. During this next phase of CMS, physicians who have submitted acceptable records in response to the previous three CMS requests will only be requested to submit a record once every four months, otherwise, the requests will be every two months.

Please note the following important points:

1. Please review your Turn Around Documents (TADs) for CMS record requests.
2. Any requested CMS records are to be submitted within 30 days. This represents a change from the current 14 day deadline.
3. Please submit records to Audit Services Division by fax: 1-866-819-3052 or 758-1691; or mail to the address below.
4. During the first year of operation we have mailed second record requests and in some cases made follow-up phone calls to obtain the requested CMS claims. This level of attention may not be possible when processing claims on a two month cycle. Therefore, physicians are reminded that failure to submit records on time will not only result in cancellation of the claim in question, but, additional records will be requested.
5. For those physicians advancing to CP1* and beyond, it may be worth while to review the MCP Payment Schedule Preamble, in particular sections 4.1.6, 6.2, 7.9.2 and 7.23.6.

*Those who wish to review the CMS process may refer to MCP Audit Newsletter 06-07, dated October 2006 for a complete explanation. This newsletter can be found on the MCP website through the following link: <http://www.health.gov.nl.ca/mcp/>. Select "Provider Information", then select "Newsletter", then scroll down to "2006 Newsletters" and select [New Audit Process to be Piloted \(Claims Monitoring System\)](#).

Questions concerning CMS may be directed to Mr. Barry Stanley, Manager of Medical Audit & Compliance, (709) 729-0515, email Barrystanley@gov.nl.ca.