

## PERSONAL CARE HOME CONTACT LIST AND LICENSURE STATUS

**Personal Care Homes** are private, for profit residential settings providing care and accommodations primarily for seniors and adults requiring assistance with activities of daily living.

The regional health authorities complete a clinical assessment to determine an individual's care needs and suitability for a personal care home and rank care requirements on a scale of Level I, II, Enhanced Care, III, or IV. Personal care homes are licensed to provide Level I, II or Enhanced Care. Personal care homes are regularly monitored for compliance with the Provincial Personal Care Home Operational Standards and a licensing review is completed annually.

The licensure status of personal care homes will be updated quarterly.

**Level I and II Care-** care provided to individuals with low care needs, generally requiring some assistance with activities of daily living.

**Enhanced Care-** care provided to residents who have higher care needs but are medically stable and do not require continuous supervision or frequent intervention by professional nursing staff.

**Licensed-** the home is compliant with regulations and standards to the satisfaction of the regional health authority at the time of monitoring or inspection.

**Interim License-** an interim license may be issued when the license term has expired but information is not available to inform the licensing renewal process.

**Conditional License-** a conditional license may be issued when the home is not compliant with regulations and standards at the time of monitoring and inspection, however the non-compliance issues identified do not significantly affect resident safety or quality of care. Where non-compliance issues are identified, a home is provided a corrective action plan with timelines. The home must notify the monitoring or inspection body when corrective action has been completed and compliance is met.

**Revoked License-** in circumstances where personal care homes have significant and/or sustained non-compliance with the regulations and operational standards, and have not demonstrated, to the satisfaction of the regional health authority, actions to correct the identified issues, non-compliance protocols may be enacted which may result in revoking the license of a personal care home. Where a license has been revoked, this will be indicated on the Department's website for one reporting period.

**Note:** Licensure status may change within the reporting period, more up to date information on the licensure status is available from the regional health authority or the personal care home which is required to post the license within the home in a location visible to the public.

## ***Personal Care Homes in Newfoundland and Labrador***

<b>Personal Care Home</b>	<b>Location</b>	<b>Phone Number (Area Code 709)</b>	<b>Licensure Status</b>	<b>Care Level Licensed to provide</b>
<b>Eastern Region – Urban</b>				
Admirals' Coast Retirement Centre	Kelligrews	744-7075	Licensed	Level I, II and Enhanced Care
Alderwood Estates	Witless Bay	334-2183	Conditional	Level I, II and Enhanced Care
Canning's Personal Care Home	Long Pond	834-4013	Licensed	Level I and II
Bayview Heights Manor	Kelligrews	834-5792	Licensed	Level I, II and Enhanced Care
Cambridge Estates	St. John's	576-4663	Licensed	Level I and II
MJ PCH	Manuels	834-2349	Licensed	Level I
Cradea Manor	Mt. Pearl	364-5265	Licensed	Level I, II and Enhanced Care
Fahey's Personal Care Home	Fermeuse	363-2250	Licensed	Level I and II
Karwood Retirement Retreat	Paradise	782-5300	Licensed	Level I and II
Hillcrest Estate	Mount Pearl	364-7077	Licensed	Level I, II and Enhanced Care
Katherine House	St. John's	754-3864	Licensed	Level I and II
Kelly's Personal Care Home	Goulds	745-5343	Licensed	Level I
Linda's Personal Care Home	Goulds	745-1956	Licensed	Level I
Barton's Personal Care Home	Goulds	745-4986	Licensed	Level I and II
Bonaventure Retirement Home	St. John's	722-4040	Conditional	Level I and II

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Meadow Creek Retirement Centre	Paradise	782-4242	Licensed	Level I, II and Enhanced Care
North Pond Manor	Torbay	437-1415	Licensed	Level I, II and Enhanced Care
Ocean View Guest Home	Kelligrews	834-2532	Licensed	Level I and II
Pearl House	Mount Pearl	368-3850	Interim	Level I and II
Ruby Manor	Mount Pearl	364-4943	Conditional	Level I, II and Enhanced Care
Murphy's Shade Rest Lodge	St. Phillips	895-8960/8956	Conditional	Level I and II
<b>Eastern Region Rural Avalon</b>				
Bay Robert's Retirement Centre	Bay Roberts	786-6665	Licensed	Level I, II and Enhanced Care
Callingwood Downs	Clarke's Beach	786-1850	Licensed	Level I, II and Enhanced Care
Woodford's Comfort Manor	Holyrood	229-3213	Licensed	Level I and II
Beachside Manor	Placentia	227-1110	Licensed	Level I, II and Enhanced Care
Eason's Personal Care Home	Holyrood	229-4072	Licensed	Level I and II
Golden Care Retirement Living	Dunville	227-3814	Licensed	Level I and II
Lewis' Personal Care Home	Riverhead	525-2244	Licensed	Level I, II and Enhanced Care
Luxury Estates	Carbonear	596-1244	Licensed	Level I, II and Enhanced Care
Baccalieu Retirement Living	Old Perlican	587-2651	Licensed	Level I, II and Enhanced Care

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Shag Rock Manor	Whiteway	588-2884	Licensed	Level I, II and Enhanced Care
Tobin's Guest Home	Holyrood	229-7464	Conditional	Level I and II
Winter Holme Manor	Winterton	583-2658	Licensed	Level I and II
<b>Eastern Region- Peninsulas</b>				
Miraquinn Hilltop Manor	Hickman's Harbour	547-2450	Licensed	Level I, II and Enhanced Care
Bonavista Retirement Centre	Bonavista	468-5900	Licensed	Level I, II and Enhanced Care
Cozy Quarters Personal Care Home	Clarenville	466-2447	Licensed	Level I, II and Enhanced Care
Clarenville Retirement Home	Clarenville	466-6459	Conditional	Level I, II and Enhanced Care
Greenwood Rest Home	Musgravetown	467-5243	Licensed	Level I and II
Hilltop Manor	Arnold's Cove	463-5000	Licensed	Level I, II and Enhanced Care
Marystown Retirement Centre	Marystown	279-2554	Conditional	Level I, II and Enhanced Care
Mount Margaret Manor	St. Lawrence	873-3232	Licensed	Level I and II
Grand Bank Retirement Living	Grand Bank	832-3900	Conditional	Level I, II and Enhanced Care
Shirley's Haven	Catalina	469-3160	Licensed	Level I, II and Enhanced Care
<b>Central Region</b>				
White's Family Care Residence	Brown's Arm	654-3171	Licensed	Level I, II and Enhanced care

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Oram's Baywatch Manor	Glovertown South	533-6999	Licensed	Level I and II & Enhanced Care
Carmanville Terrace	Carmanville	534-2244	Licensed	Level I
Robinson's Retirement Home	Bishops Falls	258-6446	Licensed	Level I and II
Golden Years Estates	Grand Falls	489-7363	Licensed	Level I, II and Enhanced care
Green Bay Retirement Living	Springdale	867-3033	Licensed	Level I, II and Enhanced Care
Hillcrest Manor	Musgrave Harbour	655-2777	Licensed	Level I and II
Islandside Manor	Leading Ticks	438-2121	Conditional	Level I and II
Killick Retirement Home	Botwood	257-2400	Licensed	Level I, II and Enhanced care
Nightingale Manor	Gander	256-3711	Licensed	Level I and II
Oram's Birchview Manor	Glovertown	533-2600	Licensed	Level I and II & Enhanced Care
Oram's Emmanuel Manor	Gambo	674-4254	Licensed	Level I and II & Enhanced Care
Otterbury Manor	Wesleyville	536-3383	Licensed	Level I and II
Twilight Manor	Embree	535-6094	Licensed	Level I and II
Pleasantview Manor	Lewisporte	535-0941	Licensed	Level I, II and Enhanced care
Riverhead Manor	Fogo	266-2336	Licensed	Level I and II
Gander Bay Retirement Home	George's Point	676-2773	Licensed	Level I and II
Sunset Manor	Twillingate	884-5301	Licensed	Level I
Twin Town Manor	Grand Falls-Windsor	489-0988	Licensed	Level I, II and Enhanced care

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Hollett's Retirement Centre	Grand Falls-Windsor	489-5812	Licensed	Level I, II and Enhanced care
Springdale Retirement Centre	Springdale	673-5777	Licensed	Level I, II and Enhanced care
Golden Years Estates	Gander	651-7363	Licensed	Level I, II and Enhanced care
<b>Western Region</b>				
Acadian Village	Stephenville	643-9669	Licensed	Level I, II and Enhanced care
Brake's Personal Care Home	Corner Brook	785-5092	Licensed	Level I
Crosswinds Seniors Resort	Robinsons	274-3001	Licensed	Level I, II and Enhanced care
Deer Lake Manor	Deer Lake	635-5967	Licensed	Level I and II and Enhanced Care
Blow Me Down Retirement Centre	Lark Harbour	681-2288	Licensed	Level I and II
Oceanside Personal Care Home	Cape Anguille	955-2339	Licensed	Level I and II
Lohnes Personal Care Home	Corner Brook	785-1200	Licensed	Level I and II
Main River Retirement Home	Pollard's Point	482-2334	Licensed	Level I and II
Mountain Hope Manor	Port aux Basques	695-3458	Licensed	Level I and II
Mountain View Estates	Corner Brook	637-6900	Licensed	Level I and II
Mountain View House	Meadows	783-2019	Licensed	Level I, II and Enhanced care
Northern Retirement Home	Port Saunders	861-4242	Licensed	Level I, II and Enhanced care

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Bayshore Estates	Irishtown	783-2141	Licensed	Level I, II and Enhanced care
Silverwood Manor	Kippens	643-6550	Licensed	Level I and II and Enhanced Care
Xavier House	Corner Brook	634-2787	Licensed	Level I
<b>Labrador Grenfell Region</b>				
Harbourview Manor	Mary's Harbour	921-6440	Licensed	Level I and II
Ivy Durley Place	Flower's Cove	456-2022	Licensed	Level I and II
Roddickton House	Roddickton	457-2166	Licensed	Level I and II
Shirley's Haven #2	St. Anthony	454-1070	Licensed	Level I, II and Enhanced care